2019 Publication Order Form

PLEASE FILL OUT COMPLETELY. ISPE ID #: 

Please see complete publications catalog for policies regarding returns, discounts and refunds.

First Name__________________________ MI________ Last Name__________________________
Job Title__________________________
Company__________________________
Business Address (No PO Box)__________________________

City__________________________ State/Province__________________________ Zip+4/Postcode_________

Country__________________________ Email Address__________________________
Business Tel__________________________ Fax__________________________

☐ I wish to keep my data confidential and it is given only for use by ISPE and its local Affiliates and Chapters.

☐ Yes, I elect ISPE industry membership (a $299/€255 value). Membership is non-transferable. Contact ISPE to see if you qualify for reduced Membership rates.

PDF downloads are available for thirty (30) days only from date of purchase. There are NO REFUNDS on downloadable PDF documents.

Payment Method
Payment or credit card billing information MUST accompany order.

☐ Check #__________ enclosed payable to ISPE in the amount of $__________
(if paying in US Dollars, check must be drawn on US Bank)

☐ Bill Credit Card - Circle Type: VISA  MASTERCARD  AMEX

<table>
<thead>
<tr>
<th>QTY.</th>
<th>ITEM#</th>
<th>TITLE</th>
<th>UNIT PRICE ($ or €)</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>N/A</td>
<td>ISPE Industry Membership (one year)</td>
<td>$299/€255</td>
<td>Choose membership price for all items</td>
</tr>
</tbody>
</table>

SUBTOTAL

Emerging Economy Discount
(Subtract 50% off PUBLICATIONS SUBTOTAL only)

Shipping
Based on subtotal pricing; see chart to the right.

California, Florida, and Maryland residents add state sales tax CA (7.25%), FL (8.5%), or MD (6%)

Membership Fee (if elected)

TOTAL

Payment
Pre-payment is required for all orders. Make checks payable to ISPE. Checks for orders in USD must be drawn on a US bank and payable in US dollars. We also accept Visa, MasterCard and American Express.

Wire Payments
(For transactions over $1,000/$€1,000 only)

US Dollars to: Wells Fargo Bank, N.A.
420 Montgomery St.
San Francisco, CA 94104 USA
ISPE Account # 88002097
SWIFT ID #WFBIUS65

Euros to: Wells Fargo Bank, N.A. London
1 Plantation Place, 30
Fenchurch Street London EC3M 3BD
ISPE Account # 88002097
SWIFT ID PNBPGB2L
IBAN # GB42PNBP16567188002097

Prices are good through 31 December 2019; after 31 December 2019, please contact ISPE for current rates.

Shipping and Handling
We do not Ship to P.O. Boxes. Shipping is not included in the list price of ISPE publications. Don’t forget to add the appropriate shipping charge when filling out the order form. Please note that ISPE does not pay customs or duties on international shipping.

Order Amount

<table>
<thead>
<tr>
<th>Order Amount</th>
<th>Within USA and Canada</th>
<th>Outside USA and Canada</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than $50/€48</td>
<td>$7</td>
<td>$22/€19</td>
</tr>
<tr>
<td>$50 to $99/€48 to €95</td>
<td>$9</td>
<td>$25/€21</td>
</tr>
<tr>
<td>$100 to $199/€96 to €190</td>
<td>$12</td>
<td>$28/€24</td>
</tr>
<tr>
<td>$200 to $399/€191 to €380</td>
<td>$15</td>
<td>$30/€25</td>
</tr>
<tr>
<td>$400 to $799/€381 to €761</td>
<td>$20</td>
<td>$40/€34</td>
</tr>
<tr>
<td>$800 to $999/€762 to €952</td>
<td>$25</td>
<td>$50/€42</td>
</tr>
<tr>
<td>$1,000+/€953+</td>
<td>$40</td>
<td>$75/€63</td>
</tr>
</tbody>
</table>

These shipping and handling charges cover standard ground transportation. All orders are shipped from the US; please allow two to three weeks for delivery. Most orders are shipped within 48-hours of receipt of payment. If you would like express delivery, please provide your Federal Express account number on the order form and do not include shipping charges in your total.

Return Policy
Any item may be exchanged within 10 days of purchase for any other item of equal value. Hard copy publications must be in their original, new condition. We encourage you to return any items using a traceable shipping method, as ISPE cannot be responsible for items lost in shipment.

ISPE
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